equinoxEDU
OPEN LIBRARY EDUCATION

During 2020 Equinox piloted two open educational initiatives to support libraries as staff pivoted to working from home. These projects led to the launch of a new open educational program, equinoxEDU.

1) **Development of self-paced training resources for library staff adapting to remote work.** During May 2020, Equinox piloted a training video program with over 40 training videos. The training videos had 9,093 views and averaged 98 hours of viewing time per week over the course of the month.

2) **Dissemination of new educational resources online to support libraries as service models evolved.** With the development of the Curbside Pickup module, Equinox created open educational and training materials, including workflow documentation, instructor-led webinars, best practices for quarantine of library materials, and management of library closures and reopenings.

These initiatives culminated in the creation of **equinoxEDU**, a program that combines self-paced learning resources and instructor-led sessions to provide libraries with educational opportunities related to open source software and new technologies and standards. Resources include training videos, open webinar series, workshops, and resource guides.

splus.equinoxoli.org/subjects/equinox_covid19tools

@equinoxOLI

DEVELOPING OPEN SOURCE TOOLS TO SUPPORT LIBRARIES DURING COVID-19

Equinox Open Library Initiative spearheaded the automation of curbside pickup functionality for Evergreen and Koha, offering libraries the option to manage curbside requests via the ILS, provide safe services to library users, and do so without incurring additional costs.

May 2020
- Equinox identifies curbside pickup automation as a priority project to support libraries during COVID-19 response.
- PaILS/SPARK consortium provides funding support for the project.
- Product team designs curbside pickup workflows for Koha ILS and Evergreen ILS.

EVERGREEN   koha

July 2020
- Training team develops quarantined item management resources for Evergreen ILS libraries.
- Product team finalizes Koha ILS curbside interface design and workflow, creates wireframes and documentation, posts for Koha ILS community.
- Three large Evergreen ILS consortia, including 440 libraries, go live with curbside pickup (8,000+ curbside appointments logged to date).

EVERGREEN   koha

September 2020
- Curbside pickup functionality merged for the Evergreen ILS 3.6 release.

EVERGREEN

November 2020
- Spark Central (Spokane, WA), an Equinox Open Source Grant recipient, tests curbside pickup using Koha ILS.

koha

June 2020
- Development team posts Evergreen ILS public working branch for version 3.6; backport branches posted for versions 3.1 through 3.5.
- Curbside pickup functionality deployed for Equinox hosted customers.

EVERGREEN

August 2020
- Koha ILS community releases Koha ILS plugin; Equinox completes patch to the Koha ILS plugin; curbside pickup available to all Koha ILS libraries.
- Richland Public Library (WA) goes live with curbside pickup for Evergreen ILS (8,500+ curbside appointments logged to date). *"We absolutely love the curbside pickup module!"*

EVERGREEN   koha

October 2020
- Elisabeth C. Miller Library at the University of Washington goes live with curbside pickup for Koha ILS.
- *"The curbside pickup feature in Koha was exactly what we needed in order to serve our patrons when we had to close our doors due to the pandemic. We didn't have to go it alone."*

koha

December 2020
- Emmaus Public Library (PA) goes live with curbside pickup for Evergreen ILS.
- *"Using curbside pickup improved our level of patron service during the ever-evolving curbside rush. It was a huge win in the time of COVID and continues to be a popular service for our patrons."*

EVERGREEN

Lisa Carlucci
Executive Director
Equinox Open Library Initiative
lisa.carlucci@equinoxOLI.org

Galen Charlton
Implementation & IT Services Manager
Equinox Open Library Initiative
galen.charlton@equinoxOLI.org

Sally Fortin
Special Projects Coordinator
Equinox Open Library Initiative
sally.fortin@equinoxOLI.org

Angela Kilsdonk
Product & Education Manager
Equinox Open Library Initiative
angela.kilsdonk@equinoxOLI.org

Andrea Buntz Neiman
Project Manager for Development
Equinox Open Library Initiative
andrea.neiman@equinoxOLI.org

Mike Rylander
Research & Development Manager
Equinox Open Library Initiative
mike.rylander@equinoxOLI.org

equinox
OPEN LIBRARY INITIATIVE